

# IT           ONSITE           SUPPORT           — INTERNATIONAL BANK

- 1<sup>st</sup> level Service Desk Support
- International Bank Environment
- 3 years' IT Experience

Our client is an international Bank with a strong presence in APAC areas. They are currently looking for an IT Onsite Support to join their team in Hong Kong.

Your main responsibility will be coordinating and providing IT Onsite Operations support to internal users. You will be maintaining a stable and consistent desktop infrastructure. You will also handle incidents by applying appropriate incident management process. You will be administering including but not limited to Server & Hub Rooms, physical cabling, servers monitoring, storage, backup and data replication system support, End-user computing, and 3<sup>rd</sup> Party systems and Market data systems like Bloomberg and MarketMap.

To be considered, you should have a degree in IT or related fields with at least 3 years' experience with technology roles ideally in client-facing IT environment. Fluent verbal and written communication skills in English and Cantonese are a must. You should have proficient knowledge of Microsoft Desktop environment, MS Server 2008 and Active Directory. You should have good understanding of networking protocols and administration.

**To apply for this job**

Contact: **Cherry** quoting job ref: JobsDB-1549

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